



Give your people the opportunity to learn and grow at their own pace.

WHAT IS A VIRTUAL TRAINING MANAGER?

A Virtual Training Manager can support your team at all levels to develop, grow and meet the needs of your business. They become part of your team and help you deliver exceptional results.

WHY USE A VIRTUAL TRAINING MANAGER?

- To challenge front line teams to exceed current standards of service delivery.
- To support leaders to get the best from their people and build a team that looks after the interests of your business and your customers.
- To support you and your team to build a reputation as an exceptional place to stay, eat, visit, work and grow.

BENEFITS TO YOUR ORGANISATION

- A flexible and cost effective training solution that your team can access whilst retaining their focus on delivering results.
- Learn from a genuine and experienced all round hospitality fan who believes that people have the potential to make a huge positive impact when guided in a safe, considered and caring environment.

- Embed your business vision and align this to your company values.
- Inspire your team to create emotional experiences that breed loyalty through exceptional customer service workshops.
- Equip leaders with the skills and knowledge to support and value their team, build job satisfaction and create colleague loyalty.
- Offer coaching to individuals so they can be effective in everything they do. Coaching takes place in a safe environment where colleagues can challenge their performance beyond the current reality.
- Make hospitality a career of choice and retain talent within our industry so it can flourish and grow.

WHAT LEVELS OF SUPPORT ARE AVAILABLE?

To achieve the most effective results, we recommend a minimum of 1-2 days per month for a period of 6 months. We're happy to discuss support over a longer or shorter term if required.

PLEASE CALL SALLY ON 07919 417978 TO DISCUSS HOW A VIRTUAL TRAINING MANAGER COULD WORK FOR YOUR ORGANISATION.